

Ali Zeineddine

Level/Technical Designer

Sydney, NSW

0422793559

alizzeinn26@gmail.com

Ref: Maggie Phu (Head Pharmacist) - 0422353878

EXPERIENCE

Couriers Please, Rosehill — *Pick Packer - full time*

May 2022 - October 2022

I improved order accuracy by carefully picking and packing items according to customer specifications, ensuring each order met the required standards. I was responsible for printing labels, packing boxes, and loading shipments into outbound containers. To meet demanding productivity goals, I efficiently pulled orders and took on extra shifts during busy periods to ensure tight shipping deadlines were met. By thoroughly checking each item before packaging, I was able to significantly reduce shipping errors. Additionally, I prepared shipments for safe transportation, securely wrapping pallets and labeling packages in line with company guidelines.

Chemist Warehouse, Granville — *Retail assistant - Part time*

October 2023 - Present

I maintained a clean, organized pharmacy counter and surrounding areas to ensure an efficient and welcoming environment. I answered phone inquiries, providing customers with information about order status, store hours, and pharmacy procedures. Always approachable and knowledgeable, I greeted customers and addressed their questions with friendly, helpful assistance. In handling sensitive patient situations, I demonstrated professionalism and empathy, ensuring confidentiality was maintained at all times. I delivered excellent customer service through active listening and promptly addressing any concerns. Additionally, I supported pharmacists in keeping the pharmacy environment organized and conducive to a smooth workflow.

EDUCATION

Granville South Creative and Performing Arts Highschool, Guildford — *Highschool Certificate*

January 2018 - December 2023

Academy Of Interactive Entertainment, Ultimo — *Diploma of Screen and media and Visual Arts*

January 2024 - December 2024

Academy Of Interactive Entertainment, Ultimo — *Advanced Diploma of Professional Game Development*

January 2025 - December 2025

SKILLS

Technical Design
GitHub
Visual Arts
Screen and media
Sound Design
Video Game Production
Game Design Documents
Teaming
Retail
Customer Satisfaction
Customer Experience
Teamwork
Sports
Product Knowledge
Customer Service
PC Games
Console Games
Attention to Detail
Level Design
Problem Solving
Video Games
Unreal Engine
Game Development
Game Design
Communication
Thinking Skills
Resolving Issues
Research Skills

LANGUAGES

English, Arabic

